

NICU Volunteer Information

1. **PARKING** -Reference the provided parking map. Please follow directions of the Live Nation parking staff. They may have people within the lot directing people into spots.
2. **CHECK IN** - Check in is behind the All-star east building "G". Please refer to the map. You will be entering through the GH GATE. Do not use the ramp. Prior to entering, there will be Live Nation Security where bags will be checked. CLEAR bags are required. If a volunteer has a non-clear bag, they will not be allowed to enter. All volunteers will sign in on the gate list for their group (team RSDMF). This is how our group gets paid, so signing in is important.
3. **IN THE VENUE**- When traveling from one side of the venue to the other, ALL volunteers are to use the sky or 300 section walkways ONLY at all times. Do not use 100 and 200 numbered sections, access will be denied. During Sound Checks, NO ONE should be walking around the venue. Taking photos or film during the sound check is prohibited.
4. **MONEY MONEY MONEY** -Handhelds are to be picked up on the west side of the amphitheater in the back of Blue Moon building. At the end of the night all cash tips belong to us and handhelds should be turned into the office or at check out.
5. **UNIFORMS**- Legends will supply the red concessions shirt to all volunteers. These must be returned at the end of the night. If Legends does not get them back, RSDMF will be charged for any missing shirts. (\$100 ea.). All volunteers should wear black slack- type pants or shorts. Capris are ok. NO jeggings, leggings, tights, yoga pants, jeans, sweatpants, leisure wear, joggers or athletic wear. Pants should not have rips or tears in them. Shoes should be solid black in color, closed- toe comfortable shoes. A colorful logo is ok. NO clogs, ballet flats, heels or wedges, boots, Crocs, UGGs, Toms, Slippers, sandals, slides or "Flip Flops". Legends will send people home if violated and repeat offenders will not be asked back. It does get cold in the evening, so feel free to wear a plain all black, or all white long-sleeved shirt under your uniform shirt. Baseball hats are OK- as long as it is all black without any logo. Uniforms are a real sore spot for Live Nation. Please adhere to these guidelines.
6. **MEALS** – Volunteers will be offered a free dinner meal earlier than 30 minutes before gates open. You may bring your own food as well. Legends sometimes supplies bottled water, but you can bring your own refillable water bottle or your own water bottles. Volunteers can drink inventoried water but must spoil it out and write it on the spoilage sheet. If volunteers would like additional food, they may purchase food at the All -Star concession stands for 50% off. There are no discounts available for our specialty stands (Tacos, Dog Haus, Art Bird, Hunters, Food Trucks) These are privately owned and operated.
7. **MISC**- Volunteers are asked NOT to use cell phones on the stand front line. If it is necessary to use a cell phone, it must not be in view of the guests. It looks unwelcoming to the guests when someone is not paying attention. TIP cups must NOT have any signs or displays attached to them.

PLEASE remember that this will be a lot of people's first event. It's never perfect on the first event. Be patient and kind. Let me know if you have any questions. Thank you all for your commitment and dedication. Let's rock this show!

Danica